



Media Advisory

Attention News Directors/Assignment Editors

SaskEnergy is warning its customers of a telemarketing scam targeting businesses in the Moose Jaw and Saskatoon areas.

SaskEnergy has received reports that individuals claiming to be from SaskEnergy are contacting customers threatening disconnection of their natural gas service unless a payment is made immediately. The caller claimed to be a SaskEnergy representative. In one instance, a customer has reported that an individual entered their business in person, claiming to be from SaskEnergy and demanding payment.

The callers are telling customers to call back with credit card information; SaskEnergy has reports of the call-back numbers being 1-800-930-6079 and 1-306-992-0681.

This is not a SaskEnergy representative. While SaskEnergy does contact customers via phone from time to time, the Corporation never requests payment information over the phone, does not accept prepaid debit or credit cards, and would never make a personal visit regarding non-payment/disconnect issues.

Anyone who has received calls of this nature should report the call to Phonebusters (the Canadian Anti-fraud Call Centre) at **1-888-495-8501**; if an individual shows up in person to collect payment, customers should call the local police. If a customer has provided personal financial information, including bank account or credit card information, over the phone, they should report the matter to their local police, as well as immediately contact their financial institution.

If you have questions about your SaskEnergy bill, or are unsure if the person contacting you is from SaskEnergy, ask for the person's name, and call SaskEnergy back at **1-800-567-8899** to verify the caller.

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For more information, please contact:

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