

Thinking of switching your natural gas provider?

Below is some important information for customers who purchase their natural gas from a gas retailer.

Switching Gas Retailers

Notify SaskEnergy prior to September 15

If you are switching natural gas retailers, SaskEnergy requires notification by September 15¹ for service to begin on November 1. Notification after September 15 could result in additional charges.²

When signing up with a new gas retailer, make sure you sign both the Disclosure Statement as well as a contract outlining the terms and conditions of your agreement with the gas retailer.³

Returning to SaskEnergy

Contract expiring October 31, 2022

SaskEnergy will waive Short Notice Return charges for 2022, for contracts expiring October 31, 2022. If you wish to return to SaskEnergy service, you **may** notify SaskEnergy but it is not required. Once your contract expires, you will automatically be switched back to SaskEnergy unless you advise otherwise.⁴

Contract expiring after October 31, 2022

If your current contract with a gas retailer is set to expire after October 31, 2022 and you want to return to SaskEnergy prior to the end date, you must sign a Revocation of Agent form and submit to SaskEnergy prior to September 15. That form can be found on page 33 of the [Code of Conduct and Service Agreement for Gas Retailers](#).⁵

Choosing to return after November 1

If you choose to return to SaskEnergy after November 1, a Short Notice Return Charge may be applied, which is calculated as the difference between SaskEnergy's commodity rate and the market price of gas.⁶

Terms and Conditions

Understand the terms and conditions in your current contract. If you choose to switch gas retailers prior to the end of your contract, cancel the contract without sufficient notice, or the gas retailer is no longer able to supply you with natural gas, you could be subject to additional charges such as early exit fees from the retailer.

SaskEnergy Supply

In the event a gas retailer contract ends early, or a gas retailer is no longer able to supply natural gas in Saskatchewan, customers will automatically start to draw SaskEnergy gas from the distribution system at SaskEnergy rates, unless and until SaskEnergy discontinues that supply.⁷ Return to SaskEnergy supply may be subject to Short Notice Return Charges.

Questions? Contact us at 1-306-777-9090. We would be happy to help!

¹ [Section 4 of SaskEnergy Terms & Conditions of Service Schedule, Appendix E](#) (Appendix E) provides that “If Customer wishes to transfer from third party Supply to SaskEnergy Supply, then sixty (60) Days’ prior written notice shall be given to SaskEnergy together with a Service Transfer Date of November 1. If either of these requirements is not met, SaskEnergy may, at its sole discretion, refuse to transfer the Customer, or impose a Short Notice Return Charge payable by customer, ...” Subject to any agreement you may have reached with your gas retailer, SaskEnergy will accept 2022 transfers up to September 15, 2022, without fee, notwithstanding the 60 day notice requirement.

² Short notice return charges can be material in amount and reflect the difference between the market price of Gas and SaskEnergy’s then current rate. If SaskEnergy has to acquire gas on the market, at a price greater than the rate it charges to customers, this charge is intended to reflect the loss to the corporation. [See Sections 14 and 15 of Appendix E.](#)

³ [Section 5 of Appendix E](#) provides that “[T]he Customer must execute a “Disclosure Statement and Appointment of Agent” form which, along with appointing the Gas Retailer as Customer’s agent for certain purposes and providing information to the Customer, will permit SaskEnergy to exchange Customer account information with the Gas Retailer.”

⁴ Transfers to other Gas Retailers are subject to [Section 5\(b\) of Appendix E](#), and Short Notice Charges may apply.

⁵ [See Section 7 of the Appendix E.](#) Your contract with the gas retailer is a legal agreement. If you choose, or are required for any reason, to return to SaskEnergy supply before the end of your contract, you could be assessed two fees – a Short Notice Return Charge by SaskEnergy and additional fees by your Gas Retailers. For example, some Gas Retailers provide Early Exit Fees if you terminate your contract. If you have any issues related to the conduct of your Gas Retailer or feel you have been treated unfairly, refer to the Code of Conduct and Dispute Resolution Process at the link provided.

⁶ Customers who provide notice after September 15 or cannot wait until the following November 1 for service, are also potentially subject to the fee.

⁷ Pursuant to Section 16 of *The SaskEnergy Act*, anyone who accepts, uses or receives a SaskEnergy service is subject to SaskEnergy rates and charges.