



## Things to Know When Applying for Natural Gas Service

- SaskEnergy strives to install the natural gas service in a timely manner. Factors such as third party approvals, routing, obstacles, customer delays, or weather conditions can all impact installation schedules. Facilities requested to be installed under frost conditions will result in additional costs to the customer. For customers who are building in the winter, SaskEnergy may be able to supply natural gas service for temporary construction heaters. If this is of interest to you, please mention it when requesting service.

### Step 1

- **Plan Ahead**
  - **Building a new house and want to have natural gas?**

Discuss ahead of time with your building or plumbing and heating contractor. They can help you plan where the appliances should go and install the necessary piping. This can be accomplished after a house is built, but it is easier and more economical to plan ahead and have your home pre-piped.

### Step 2

- **Apply for Service**
  - **The earlier you apply the better.**

To be on your way to natural gas service, provide us with the following:

    - Billing Information (including two pieces of identification)
    - Building Site Information (address, building style, etc.)
    - Required Load (determined by plumbing & heating contractor)
    - Agreement to the Terms and Conditions of Service
    - Plot and Building Plan (indicating property lines and window and venting locations)

### Step 3

- **Review and Discuss Service Plan with SaskEnergy**

**Discuss the route of service and costs of construction with a SaskEnergy representative.**  
If your property requires a main line extension, a SaskEnergy representative will send you the proposed design and cost estimate before hand.  
Once you agree to the cost and route of the main extension and service route, a 25% down-payment is required at which time all necessary approvals will be secured.  
The most appropriate route for a service line is determined by the SaskEnergy representative who will meet you on site to discuss the route and to make final arrangements for installation.

### Step 4

- **Prepare the Site**
    - **Make sure your site is ready for construction.**

Make sure the site is:

      - Backfilled and to final grade
      - Clear of any equipment, materials, debris, and any other obstacles to construction
- Meter Board (Residential)** - a white metal clad wood board (plywood) or a white plastic board (PALIGHT Trimboard or equivalent) with the dimensions of 20 mm X 305 mm X 350 to 545 mm long (3/4" X 12" X 14" to 18" long), with top of meter board installed 1.2 m (48") above final grade. Meter board to be supplied and installed by the homebuilder/owner at time of SaskEnergy's site visit for the route and meter location selection. For new house/building service, the Builder is to provide suitable blocking (behind meter board) in the house framing to fasten meter board. Recommended location for the natural gas meter is on the side of the building, within 1 metre of the corner of the building. The SaskEnergy service regulator and meter must meet clearance requirements from vents, electrical facilities, and openings (windows and doors) according to CSA standards.

### Factors Influencing the Timing and Costs of Construction:

- **Winter Construction** - If installation is expected during frost conditions, additional charges will be applied to the total construction costs.
- **Environmental Concerns** - Some areas may need to be investigated by environmental agencies before construction is approved, which can cause delays and additional costs.
- **SaskEnergy Investment** - Most new facilities qualify for a standard investment to be applied to the cost of the installation. This effectively reduces the cost for the natural gas service. Customers are responsible to pay that portion of the cost of service that exceeds the SaskEnergy investment.
- **Other Factors** - Third party approvals, routing, obstacles, customer delays, and weather conditions may have an impact on the construction schedule.

### Safety Considerations

- SaskEnergy is committed to the safe and reliable delivery of natural gas to every customer and follows a number of internal standards as well as national, provincial, and municipal codes to ensure safety remains a priority. As a result, line locating and odor investigating is performed at no charge.

**Line Locates** contact **Sask 1<sup>st</sup> Call** at least two business days before you are going to dig or go online at [sask1stcall.com](http://sask1stcall.com) or **1-866-828-4888**.

Direct all other safety concerns to **1-888-700-0427**

### Please Note

- Billing begins from the meter set date whether gas is on or off.
- Your account is subject to a connect fee.
- SaskEnergy has the right to deny service to any person or group of persons with outstanding debts.
- Residential accounts may be subject to a refundable security deposit, assessed at 15% of anticipated annual consumption.

[www.saskenergy.com](http://www.saskenergy.com)



**1-866-828-4888**



**New Natural Gas Service.  
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