

## **Programmable Thermostat Questions and Answers**

**1. Where can I buy a programmable thermostat?**

Programmable thermostats are available from SaskEnergy Network Members, your local heating contractors, and at most home improvement or hardware stores.

**2. How do I apply for my rebate for a programmable thermostat?**

All you need to do is fill out the rebate form and include a copy of the receipt, and original UPC symbol from the box. You can get a copy of the rebate form on the SaskEnergy website, by calling the SaskEnergy office, or from a SaskEnergy Network Member.

**3. How do I get my rebate?**

You must have a valid SaskEnergy account and the rebate will appear as a credit on your SaskEnergy bill.

**4. How long does it take to get the rebate?**

Please allow 6 – 8 weeks from the time that you send in your application. The rebate will appear as a credit on your SaskEnergy bill.

**5. How long is the program available for?**

SaskEnergy will be offering this rebate for purchases between August 1, 2010 and March 31, 2011.

**6. I just bought a programmable thermostat. Can I get the rebate of \$15?**

If you purchased your thermostat on or after August 1, 2010, you may qualify for the rebate.

**7. I need two thermostats for my house/business am I eligible for two rebates?**

Each household/business is eligible for one rebate up to \$15.

**8. I didn't save the box so I don't have the UPC symbol. Can I still qualify?**

If you do not have the UPC symbol, please submit the receipt and confirmation from the company you purchased the thermostat from. You must supply the Brand Name, Model Name and Model Number.

**9. I purchased a programmable thermostat, but did not save the receipt. Am I still eligible?**

If you purchased a programmable thermostat but did not save the receipt, we're sorry but you cannot qualify for the rebate without the receipt.

**10. I do not have a SaskEnergy account. Am I still eligible?**

You must be a SaskEnergy customer with a valid SaskEnergy account to be eligible for the rebate.

**11. If I received a programmable thermostat rebate from a previous SaskEnergy rebate offer, am I still eligible to receive the new \$15 rebate that is currently available?**

This offer is limited to one rebate per address. Customers are not eligible for this rebate if they have received a rebate through any of the previous programmable thermostat rebate offers.