



Media Release

For Immediate Release

December 15, 2016

SaskEnergy to close cashier services in Regina and Saskatoon

Closures to be implemented February 1st, 2017

SaskEnergy will discontinue cashiering services at its Regina and Saskatoon service centre locations in February due to a continual drop in customer use. No job loss or relocation of employees will occur as a result of these closures.

Popularity of SaskEnergy's individual cashiering service has steadily declined as, on average, less than three per cent of customers use cashier services. A majority of customers make their natural gas payments through their financial institution including on-line and telephone banking, or pre-authorized withdrawal with SaskEnergy.

In January 2014, SaskEnergy closed nine cashier locations across the province due to low service demand levels. The impacted locations resulted in no job loss or relocations of Customer Service Representatives and the transition to new duties was successful overall.

"How SaskEnergy customers pay natural gas bills has completely transformed thanks to technology and we need to keep pace with these changes," said Doug Kelln, SaskEnergy President and Chief Executive Officer. "Our top Corporate resource is our people, and by using our customer service resources more effectively and focusing them in higher demand areas, we will better serve our customers and continue to improve operational efficiency."

Customers who need to switch from cashiering service payments have other convenient options available to them, including:

- SaskEnergy's Pre-Authorized Payment Plan (online application to fill out)
- Your financial institution's telephone banking, online or teller services
- Mailing your cheque and bill stub to:
SaskEnergy
Box 6300, STN MAIN
Regina, SK, S4P 4J5

Visit us online at www.saskenergy.com or call **1-800-567-8899** for more information.

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