



Media Release

For Immediate Release

September 11, 2019

SaskEnergy warning customers of telemarketing scam

SaskEnergy is warning its customers of a telemarketing scam.

SaskEnergy has received reports that individuals claiming to be from SaskEnergy are contacting customers, threatening disconnection of their natural gas service unless a bill payment is made within 30 minutes.

The callers are telling customers to pay their most recent bill in a number of ways, including cash or Bitcoin. Calls have been reported in Regina, Saskatoon, Swift Current, Duck Lake, and Gull Lake. One call-back number being used is 1-866-339-0369.

This is not a SaskEnergy representative, nor is the line a SaskEnergy phone number. While SaskEnergy does contact customers via phone from time to time, the Corporation will never request payment by cash or by Bitcoin. SaskEnergy will also never provide customers with a 30 minute notice to pay their bill.

Anyone who has received calls of this nature should report the call to SaskEnergy at **1-800-567-8899**. If an individual shows up in person to collect payment, customers should call the local police. If a customer has provided personal financial information, including bank account or credit card information, over the phone, they should report the matter to their local police, as well as immediately contact their financial institution.

If you have questions about your SaskEnergy bill, or are unsure if the person contacting you is from SaskEnergy, ask for the person's name, and call SaskEnergy back at **1-800-567-8899** to verify the caller.

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For more information, please contact:

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